



## Our 7-Day Store Credit Promise

If you're not satisfied with your plant purchase within the first week, bring it back for a full store credit with the following:

- ☐ Original register receipt
- ☐ All plant tags
- ☐ Plant material for return

Extended Guarantee – beyond one week/7 days, qualifying plants may receive 50% store credit for up to 12 months (with required paperwork).



No cash refunds.  
See back panel for all exclusions and restrictions.

## Nursery Stock Limited Guarantee

2025 Policy Exclusions and Restrictions

- No cash refunds.
- All clearance nursery stock sales are final.
- CountryMax reserves the right to refuse to honor the Guarantee where merchandise has obviously not been taken care of properly.
- We guarantee all perennials, shrubs and trees for one year from date of purchase, except for plants discounted 40% or more.
- Extended Guarantee — beyond ONE WEEK/7 days, qualifying plants may receive 50% store credit for up to 12 months (with required paperwork). No cash returns. No exchanges. No replacements. No exceptions. Credit based on price paid for plant material.

### Exclusions

Guarantee does not apply to the following:

- Annuals
- Pond/Water Plants
- Houseplants
- Packaged/Boxed Plants
- Tropicals

### Restrictions

- No guarantee on perennials, shrubs or trees that are damaged/destroyed by animals, insects/pests, disease or acts of nature.
- No guarantee on any plants that have not been watered, planted properly or have been obviously neglected.

### REAL Pledge

Our nursery teams work continuously to nurture our plant products (watering, fertilizing, pruning, etc.), making sure the plants you take home are in the best condition they can be for success in your landscapes.

Our team is available to answer questions and troubleshoot 7 days a week in store.

**COUNTRYMAX**<sup>STORES</sup>  
For your *REAL* life.



## Nursery Stock Limited Guarantee and Planting Guide



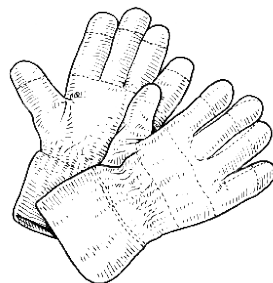
Scan with your phone camera  
for planting tips and information.

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2025 Policy

# Planting Guide for Trees, Shrubs and Perennials

## We Want You to Succeed



### 1. Planting Hole

Dig a hole at least 2x as wide and about the height of the root ball to be planted.

### 2. Soil Blend

Create a soil blend by mixing 1 part native soil with 1 part FoxFarm® Planting Mix\* or your favorite high-quality planting mix.

### 3. Remove Container

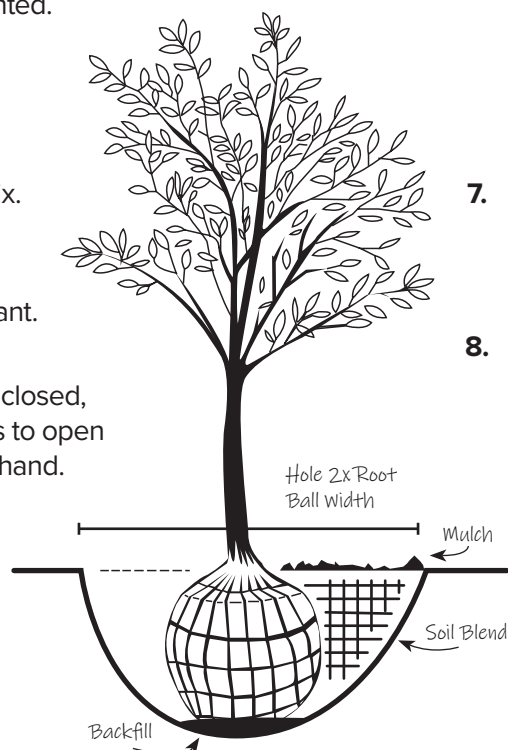
Hold container on its side and slowly pull at the base of the plant.

### 4. Score Roots

With your hand pruners locked closed, score the root ball several times to open tangled roots. Loosen roots by hand.

### 5. Backfill

Place a small amount of your soil blend at the bottom of the hole so the top of root ball/root flare is slightly higher than surrounding native soil.



### 6. Water

Thoroughly water by filling basin (area inside the ring) with mixture of water and *Garden Rich Root & Grow Root Stimulator* per the directions. Before watering again, check soil moisture daily.\*\*

### 7. Mulch

Apply 2" to 3" of CountryMax 100% Natural Mulch. Keep mulch from covering root flare.

### 8. Consult

Contact your local CountryMax Store for proper fertilization, pruning, water, staking methods and further planting details.



## Guidelines for Proper Watering



- Water trees and shrubs slowly and thoroughly after planting.
- The raised soil water ring will help concentrate the water in the root ball.
- Continue to water regularly for first two years.
- Proper watering is especially crucial during this time as plants work to establish themselves.
- Deep, less frequent watering is better than frequent, shallow watering.
- Sandy soils drain water much faster than clay soils.
- Know how much water each plant type needs to thrive.
- Water the root ball rather than the leaves.
- Morning is the best time to water. Afternoon watering tends to increase chances of water loss through evaporation. Watering at night increases the likelihood of fungal infections.
- Mulch around plantings to reduce evaporation and suppress weeds.
- Control your weeds – they compete with your plants for water!

\* If planting acid-loving plants such as azaleas or rhododendrons, we recommend Coast of Maine® Organic Planting Soil for Acid Loving Plants.

\*\* Before watering again, check soil moisture daily. Water only if soil feels damp to cool at depth of 2" to 3". When watering, fill basin slowly 2 times to ensure thorough saturation.

**PLEASE...** Do not dig up any plant material until you're certain it is dead. Leaf yellowing could be 'plant stress' and will clear up with sensible watering.